

BZEN – SERVICE WORKS – PRICE LIST

VOCABULARY

WU (Work Unit) – working time unit

1WU = 6min

1WU cost = € 7,00

Test ride/Test ride after service remarks

BASIC – short ride to check a bike before or after service

LONG – longer ride if the reported fault requires more thorough testing of the bike. It is an additional time (WU) to the basic ride.

LONG = BASIC + 4WU

Cleaning remarks

BASIC – cleaning that does not require much effort, e.g. wiping with a cloth, degreasing, blowing with compressed air, etc.

DIRTY – cleaning requiring medium effort, e.g. cleaning the chain and sprockets, removing small amounts of mud, etc. It is an additional time (WU) to the basic cleaning. **DIRTY** = BASIC + 3WU

VERY DIRTY – cleaning requiring a lot of effort, e.g. cleaning an obviously neglected bicycle, removing huge amounts of mud, etc. It is an additional time (WU) to the basic cleaning. **VERY DIRTY** = BASIC + 6WU

Remark QTY

QTY – quantity of the same work which had to be done during the service. For example: Change the rim tape on the front and rear wheel.

Remark DW (Difficulty of Work)

Difficulty of Work) – additional time (WU) for service work that may cause unexpected problems. DW levels:

- 1 (normal) – nominal WU for the service work
- 2 (medium) – normal + 2WU
- 3 (difficult) – normal + 3WU
- 4 (very difficult) – normal + 4WU

SERVICE WORK				
CODE	A. SUBMITTING THE BIKE FOR SERVICE	REMARKS	WU	COST
A010	Unpacking the bike		1,00	7,00€
A020	List of supplied accessories		1,00	7,00€
A030	Inspection and determination of the technical condition of the bicycle		1,00	7,00€
A040	Photo documentation		1,00	7,00€
A050	Checking system parameters using software		1,00	7,00€
A060	Test ride	BASIC	1,00	7,00€
	Test ride	LONG	5,00	35,00€
A070	Service support		1,00	7,00€
CODE	B. PREPARING THE BIKE FOR DELIVERY TO THE CUSTOMER	REMARKS	WU	COST
B010	Basic Test ride after service	BASIC	1,00	7,00€
	Long Test ride after service	LONG	5,00	35,00€
B020	Cleaning	BASIC	1,00	7,00€
		DIRTY	4,00	28,00€
		VERY DIRTY	7,00	49,00€
B030	Packing the bike		2,00	14,00€
CODE	C. BIKE EQUIPMENT	REMARKS	WU	COST
C010	Rear carrier replacement		4,00	€ 28,00
C020	Kickstand replacement		1,00	€ 7,00
C030	Front fender replacement		2,00	€ 14,00
C040	Rear fender replacement		6,00	€ 42,00
C050	Front light replacement - normal	DW1	2,00	€ 14,00
	- medium	DW2	4,00	€ 28,00
	- difficult	DW3	5,00	€ 35,00
	- very difficult	DW4	6,00	€ 42,00
C060	Rear light replacement		2,50	€ 17,50
C070	Pedal replacement		1,00	€ 7,00
CODE	D. WHEELS	REMARKS	WU	COST
D010	Checking the pressure and pumping		0,50	€ 3,50
D020	Checking the condition of tires		0,25	€ 1,75
D030	Installing the QR front wheel	QTY	0,25	€ 1,75
D040	Removing the front QR wheel	QTY	0,25	€ 1,75
D050	Installing the TA front wheel	QTY	0,25	€ 1,75
D060	Removing the front wheel TA	QTY	0,25	€ 1,75
D070	Instaling the rear wheel	QTY	1,00	€ 7,00
D080	Removing the rear wheel	QTY	0,75	€ 5,25
D090	Tire replacement	QTY	1,50	€ 10,50
D100	Inner tube replacement	QTY	1,50	€ 10,50
D110	Rim tape replacement	QTY	1,50	€ 10,50
D120	Sprocket cassette replacement (chain drive)		1,00	€ 7,00
D130	Sprocket replacement (belt drive)		1,00	€ 7,00
D140	Disc rotor replacement	QTY	1,00	€ 7,00
D150	Freehub body replacement		3,00	€ 21,00

D160	Bearings in the engine replacement		3,00	€ 21,00
D170	Play of the hub bearings adjustment		1,00	€ 7,00
D180	Checking the centricity of the wheel	QTY	1,00	€ 7,00
D190	Checking the spoke tension	QTY	1,00	€ 7,00
D200	Centering – normal	DW1	4,00	€ 28,00
D200	- medium	DW2	6,00	€ 42,00
D200	- difficult	DW3	7,00	€ 49,00
D200	– very difficult	DW4	8,00	€ 56,00
CODE	E. DRIVETRAIN	REMARKS	WU	COST
E010	Checking the condition of the drive		1,00	€ 7,00
E020	Crank replacement	QTY	1,00	€ 7,00
E030	Front sprocket replacement		1,50	€ 10,50
E040	Chain replacement		1,00	€ 7,00
E050	Belt replacement		3,00	€ 21,00
E060	Chain lubrication		0,50	€ 3,50
E070	Derailleur replacement		2,00	€ 14,00
E080	Derailleur repair - normal	DW1	2,00	€ 14,00
	- medium	DW2	4,00	€ 28,00
	- difficult	DW3	5,00	€ 35,00
	– very difficult	DW4	6,00	€ 42,00
E090	Shifting cable replacement		2,00	€ 14,00
E100	Cable casing replacement- normal	DW1	10,00	€ 70,00
	- medium	DW2	12,00	€ 84,00
	- difficult	DW3	13,00	€ 91,00
	– very difficult	DW4	14,00	€ 98,00
E110	Play of the bearings in the bottom bracket cassette adjustment		3,00	€ 21,00
E120	Bottom bracket cassette replacement		5,00	€ 35,00
E130	Bottom bracket shells replacement		5,00	€ 35,00
E140	Derailleur adjustment - normal	DW1	1,00	€ 7,00
	-medium	DW2	3,00	€ 21,00
	-difficult	DW3	4,00	€ 28,00
	-very difficult	DW4	5,00	€ 35,00
E141	Belt tension adjustment		1,00	€ 7,00
E142	Wheel alignment in the frame		1,00	€ 7,00
E1423	Wheel alignment in the fork		1,00	€ 7,00
CODE	F. BRAKE SYSYEM	REMARKS	WU	COST
F010	Checking the braking system		1,00	€ 7,00
F020	Brake caliper replacement	QTY	2,00	€ 14,00
F030	Brake caliper adjustment	QTY	1,50	€ 10,50
F040	Font brake hose replacement		3,00	€ 21,00
F050	Rear brake hose replacement - normal	DW1	10,00	€ 70,00
	- medium	DW2	12,00	€ 84,00
	-difficult	DW3	13,00	€ 91,00
	-very difficult	DW4	14,00	€ 98,00
F060	Front brake system replacement		5,00	€ 35,00

F070	Rear brake system replacement - normal	DW1	12,00	€ 84,00
	-medium	DW2	14,00	€ 98,00
	-difficult	DW3	16,00	€ 105,00
	-very difficult	DW4	17,00	€ 112,00
F080	Disc rotor straightening	QTY	1,00	€ 7,00
F090	Disc rotor cleaning	QTY	1,00	€ 7,00
F100	Bleeding the brake system	QTY	2,50	€ 17,50
F110	Brake pads replacement	QTY	1,50	€ 10,50
CODE	G. HANDLEBAR AND STEM	REMARKS	WU	COST
G010	Handlebar and stem adjustment		1,00	€ 7,00
G020	Grip angle adjustment	QTY	0,50	€ 3,50
G030	Brake lever angle adjustment	QTY	0,50	€ 3,50
G040	Shifting lever angle adjustment		0,50	€ 3,50
G050	Display angle adjustment		0,50	€ 3,50
G060	Bell angle adjustment		0,50	€ 3,50
G070	Handlebar replacement		5,00	€ 35,00
G080	Stem replacement		3,00	€ 21,00
G090	Bell replacement		0,50	€ 3,50
G100	Display replacement		0,50	€ 3,50
G110	Shifting lever replacement		1,50	€ 10,50
G120	Brake lever replacement	QTY	1,50	€ 10,50
G130	Grip replacement	QTY	0,50	€ 3,50
CODE	H. FORK AND HEADSET BEARINGS	REMARKS	WU	COST
H010	Checking the operation of the steering system		1,00	€ 7,00
H020	Play of the headset bearings adjustment		1,00	€ 7,00
H030	Headset bearings replacement		3,00	€ 21,00
H040	Headset bearings repair		4,00	€ 28,00
H050	Headset shells replacement		3,00	€ 21,00
H060	Fork replacement		10,00	€ 70,00
CODE	I. FRAME	REMARKS	WU	COST
I010	Small threads repair	QTY	1,00	€ 7,00
I020	Seat tube mealling		3,00	€ 21,00
I030	Hook inspection		1,00	€ 7,00
I040	Hook replacement	QTY	5,00	€ 35,00
I050	Bottom bracket sleeve thread repair		1,50	€ 10,50
CODE	J. ELECTRONICS	REMARKS	WU	COST
J010	Controller replacement	QTY	7,00	€ 49,00
J020	Battery replacement	QTY	10,00	€ 70,00
J030	Charging socket replacement	QTY	0,50	€ 3,50
J040	Soldering	QTY	0,50	€ 3,50
J050	Electrical parameters checking (multimeter)	QTY	0,25	€ 1,75
J060	Electrical connection checking (plugs, cables)	QTY	0,50	€ 3,50
CODE	K. OTHER NOT SPECIFIED ABOVE	REMARKS	WU	COST
K010	Work not listed (to be described)	QTY	1,00	...
K020	Work not listed (to be described)	QTY	1,00
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